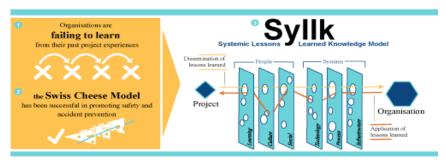| Syllk – People: ❑ Learning; ❑ Culture; ❑ Social |
| Syllk – Systems: ❑ Technology; ❑ Process; ❑ Infrastructure |

Facilitators ◯	KM Practice
Barriers ▢	KM Practice